From: Zahn, Aaron F. - Managing Director/CEO <zahnaf@jea.com>

Sent: Thursday, February 14, 2019 4:47 PM

To: Michael Munz (mmunz@daltonagency.com); Susie Wiles

Subject: FW: chamber presentation

Attachments: 2019-2-15 Chamber Presentation - v2.pptx

Aaron Zahn

Managing Director & Chief Executive Officer

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From: Zahn, Aaron F. - Managing Director/CEO Sent: Thursday, February 14, 2019 2:40 PM

To: Goldberg, David M. - Director Customer & Community Engagement <golddm@jea.com>

Cc: Stewart, Kerri - VP & Chief Customer Officer <stewk@jea.com>; Wannemacher, Ryan F. - Chief Financial Officer <wannrf@jea.com>; Dykes, Melissa H. - President/COO <dykemh@jea.com>; Romero Aguero, Julio E. (Chief Inno. and Transformation Officer) <romeje@jea.com>; Bartley, La'Trece M. - Mgr Executive Administration <bartlm@jea.com>; Hightower, Mike R. - Chief Public & Shareholder Affairs Officer <highmr@jea.com>

Subject: chamber presentation

I threw this together this morning... not perfect but good enough... I have a quick update presentation to the Chamber Board of Directors tomorrow.

This won't burst the bubble of status quo but will set a stage.

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August 8, 2005

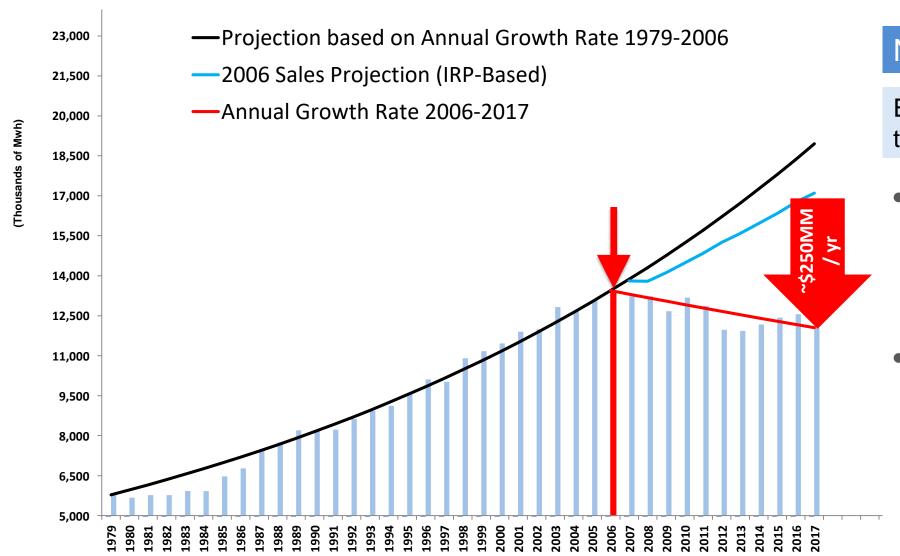
Energy Policy Act of 2005



Energy Efficiency - 2000's technology trend

- Tax incentives for energy efficiency technology
- Exempted fluids used in gas fracking from Clean Air Act, Clean Water Act, Safe Drinking Water Act, and CERCLA
- Additional incentives for solar, wind and renewables

2007 to 2017 lost Avg. of \$130 MM / yr in FCF (\$1.4B of cash) vs Expected Case



National Macro Trends

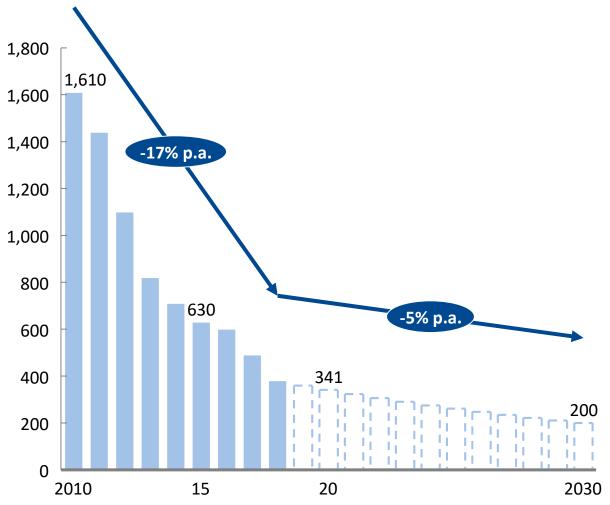
Energy Efficiency (2000's tech trend) Impact on JEA

- Mandates account for >90% of reduction in electric sales
- 30% lower sales in 2017 than forecasted back in 2006

Distributed Generation (2010's tech trend)

- Solar growth increasing in JEA territory 67% CAGR since FY 14
- >\$2.5MM of Net Income lost to distributed generation annually

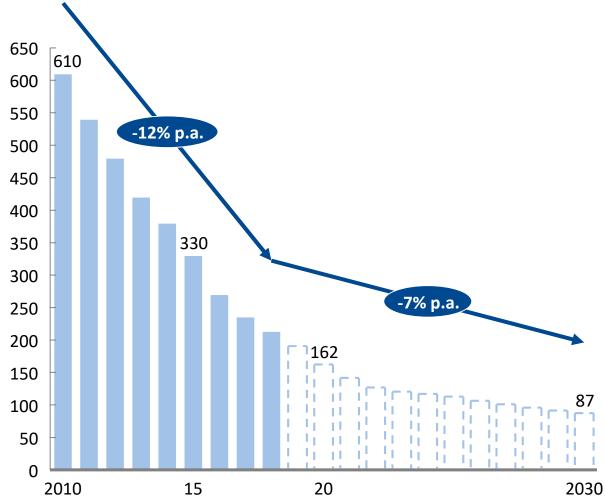
Solar module pricing, \$/kW



Distributed Storage & iDER (2020's tech trend)

- Similar cost / performance trends to DG
- DG + Storage will be at cost parity with utility by ~2025

Li-ion battery pack costs, \$/kWh



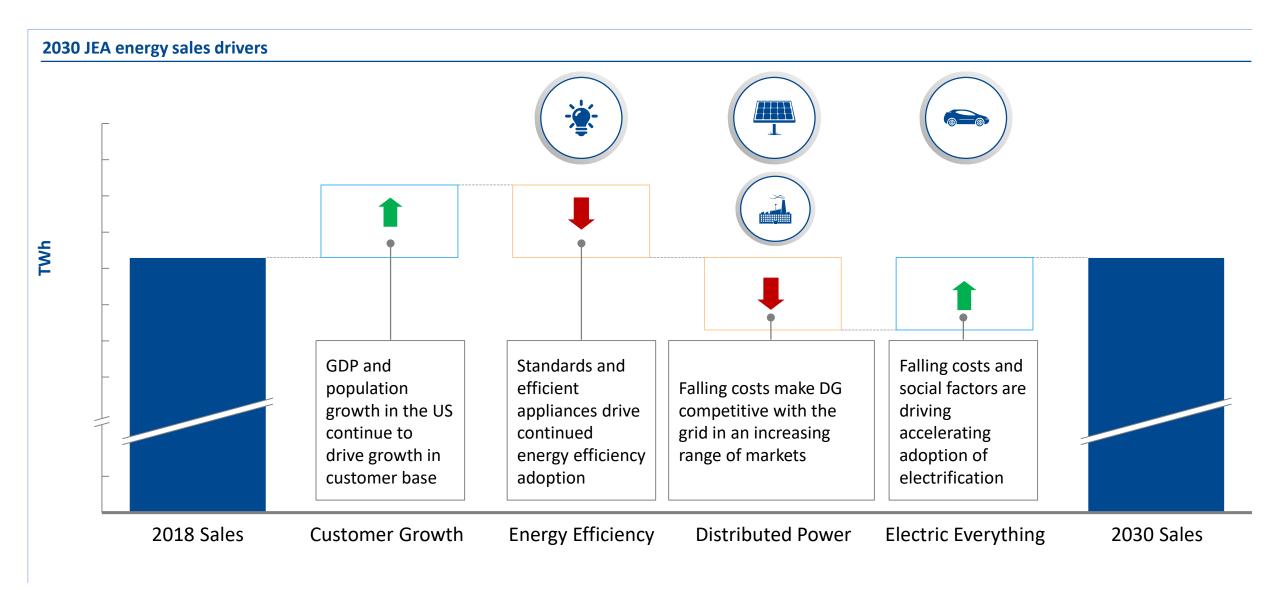
February 6, 2019

Southside Jacksonville

- Built 1993
- **1,900** sq ft
- 3 bedrooms
- 2 bathrooms
- Estimated value: \$250,000



National trends will impact JEA substantially by 2030







Corporate Measures

Our mission will be guided by and evaluated against how we as employees drive these four basic Corporate Measures of JEA's value

The fundamental goal is to maximize each value both now and in the future:

- 1) Customer Value
- 2) Financial Value
- 3) Environmental Value
- 4) Community Impact Value

HEADLINE PRIORITIES

Five focus areas of JEA necessary for future success.



- 1) Adaptive Culture
- 2) Align to a pervasive commitment to profitability and value
- 3) Create platform for customer choice
- 4) De-Risk business
- 5) 10-Year strategic plan in line with Guiding Principles

We are now more focused than ever on developing a strategic plan for JEA

Internal stakeholder alignment (Board, SLT, appointed employees, Union)



Phase 1

Transition
Stabilize
JEA, develop
strategic
framework,
guiding
principles,
dashboard,
financial
tools, hire
CEO

culture

Phase 2 We are here **Develop status** quo/business as usual financial Set Set perforprojections metrics mance and health and **Develop** ambition + targets for scenarios aspirperformance ations for **Assess current** and health **JEA** state of JEA health and

Phase 3 Phase 4 **Finalize** Develop strategic executable portfolio plan with of no regrets **Initiatives** near-term to meet actions and targets for options for performan long-term ce and path health Launch no-regrets strategic initiatives

Phase 5

Align JEA
Stakeholders
& Charter
with longterm plan to
maximize
value:
1) Customori

- 1) Customer;
- 2) Financial;
- 3) Environmental; and
- 4) Community Impact





JEA will develop a plan of action consistent with its strategic goals

Strategic Goal: Drive an increase in the value of JEA now and in the future

Corporate measures and metrics

Customer value



Provide JEA customers with safe and reliable electric, water and wastewater services at a rate structure equal to or less than industry average



Maintain customer service standards and experience within the top quartile of the industry



Expand our trusted partner relationship with our customers

Financial value



Maintain financial performance metrics

necessary to preserve aa3 /
AA- ratings, or similar
comparable risk measures as
adopted and deemed
appropriate by JEA from time
to time



Establish growth initiatives to drive values and efficiencies with respect to electric, water, sewer, natural gas and other utility services, systems and/or products

Community impact value



Establish and maintain open and transparent communication with employee, customer and all our stakeholders



Continue investment and leadership of economic development within Jacksonville



Continue and drive employment within the region



Foster an environment of engaged employees that treat JEA as owners



Preserve the level of financial contribution of JEA to the city

Environmental Value



Maintain compliance with all regulations and meet or exceed industry standards that impact the environment



Establish and lead a sustainability program for the benefit of the region



Set an example of **environmental stewardship**



JEA'S WATER EVOLUTION

PAST

- Protecting the St. Johns River
- Beneficial Reuse of Byproducts
- Conserving our Water Resource

PRESENT

- Resource Constraints
- Policy/Regulatory Drivers

FUTURE of INNOVATION

- Integrated Water Resource Planning
- Infrastructure Innovation



INTEGRATED RESOURCES DRIVE CORPORATE VALUES



ALIGNS WITH JEA CORPORATE MEASURES

- Reduce air pollution and GHG emissions
- Reduce energy costs
- Support economic growth
- Improve energy and water efficiency
- Extend life of infrastructure and equipment
- Enhanced protection of public health
- Continue to demonstrate leadership