From: Hodges, Lawsikia
To: Rhode, Lynne
Subject: FW: EY CPA/A&P SOW Update
Date: Friday, April 19, 2019 6:08:58 AM
Attachments: JEA Cyber Audit Single Engagement JEA edits 4.16.19.docx
EY Cyber Audit Redline 4.5.19 (EY Edits 041219).docx
JEA_Non-Disclosure Agreement_2019_Final_Rev1.doc

Lynne -- This is a prime example of what I discussed with you yesterday. Procurement is not involving our office the way that it should and is taking on negotiating legal provisions in contract terms. Regardless of how the detachment with OGC came to be, it needs to be reinstituted and our office should be reviewing and/or consulting with procurement on the frontend of their RFPs and form approving all formal contracts (letter agreements, MOUs, contracts) for the JEA.

From what I can tell, our form approval on contracts is sporadic – direction needs to come from the top and given to SLT to inform all of there reports that all JEA contracts need to be reviewed by an OGC attorney for form approval.

Also, the real estate work for JEA has no oversight from our office – need to get a handle on that body of work that is being done for JEA by outside counsel.

Lawsikia

From: Beard, Heather Burnett - Manager Procurement Contracts [mailto:bearhb@jea.com]
Sent: Tuesday, April 16, 2019 5:42 PM
To: 'Josh Sandler'; McCollum, Jenny G. - Dir Procurement Services
Cc: Joshua Theimer; Bossier, Steven M. - Director Risk Management Services; McCarthy, John P. - VP & Chief Supply Chain Officer; Hobson, Ted E. - VP & Chief Compliance Officer; Hodges, Lawsikia
Subject: RE: EY CPA/A&P SOW Update

EXTERNAL EMAIL: This email originated from a non-COJ email address. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Josh,
Please see JEA's attached revisions. Also, JEA would like EY to sign the NDA attached as well. Please let me know if we need to discuss any issues.

Thanks,
Heather

From: Josh Sandler <Joshua.Sandler@ey.com>
Sent: Monday, April 15, 2019 8:56 AM
To: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>; Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>
Cc: Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <lhodges@coj.net>
Subject: RE: EY CPA/A&P SOW Update

[External Email - Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.]

Jenny,

Please see attached for reviews, comments and redlines from our legal department. Note that we have removed the GT&Cs from the SOW and provided our single engagement MSA to which the SOW will be attached. Redlines to the GT&Cs have been moved to the MSA and comments added to the existing SOW.

Please review and once you are ready, let me know your availability for a call to discuss and I can set something up.

Thanks,

Josh Sandler | Senior Manager | CISSP, CISA, CISM | Cybersecurity

Ernst & Young, LLP
100 N Tryon St, Suite 3800, Charlotte, North Carolina 28202, United States of America
Cell: +1 765 404 8253 | Joshua.Sandler@ey.com
Website: http://www.ey.com

From: McCollum, Jenny G. - Dir Procurement Services [mailto:gleejs@jea.com]
Sent: Friday, April 12, 2019 10:14 AM
To: Josh Sandler <Joshua.Sandler@ey.com>; Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>
Cc: Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <lhodges@coj.net>
Subject: Re: EY CPA/A&P SOW Update

Great, thank you!

Sent from my Verizon, Samsung Galaxy smartphone

-------- Original message --------
From: Josh Sandler <Joshua.Sandler@ey.com>
Date: 4/12/19 10:03 AM (GMT-05:00)
To: "McCollum, Jenny G. - Dir Procurement Services" <gleejs@jea.com>, "Beard, Heather Burnett - Manager Procurement Contracts" <bearhb@jea.com>
Cc: Joshua Theimer <joshua.theimer@ey.com>, "Bossier, Steven M. - Director Risk Management Services" <bosssm@jea.com>, "McCarthy, John P. - VP & Chief Supply Chain Officer" <McCaJP@jea.com>, "Hobson, Ted E. - VP & Chief Compliance Officer" <HobsTE@jea.com>, "Hodges, Lawsikia" <lhodges@coj.net>
Subject: Re: EY CPA/A&P SOW Update

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Jenny - I am checking in with legal to see where we are at. I am off today, but should be able to loop them into a call if they are ready.

Thanks,

Josh Sandler
765-404-8253
Sending from my phone so please excuse any typos

From: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
Sent: Thursday, April 11, 2019 5:40 PM

To: Beard, Heather Burnett - Manager Procurement Contracts
Cc: Josh Sandler; Joshua Theimer; Bossier, Steven M. - Director Risk Management Services; McCarthy, John P. - VP & Chief Supply Chain Officer; Hobson, Ted E. - VP & Chief Compliance Officer; Hodges, Lawsikia
Subject: RE: EY CPA/A&P SOW Update

Thanks, Heather. I think a call is necessary to keep this moving.

Josh and Joshua, we would like to have a call tomorrow if possible. Does your legal team have some available times they could send us to set something up?

Thanks!
Jenny

Jenny McCollum
Director of Procurement Services and Chief Procurement Officer
Direct: (904) 665-4103

-----Original Message-----
From: Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>
Sent: Thursday, April 11, 2019 5:31 PM
To: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
Cc: Josh Sandler <Joshua.Sandler@ey.com>; Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
Subject: Re: EY CPA/A&P SOW Update

All, Please let me know if I should schedule a conference call for tomorrow.

Thanks

> On Apr 10, 2019, at 11:44 AM, McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com> wrote:
>
> Thanks!
>
> Jenny McCollum
> Director of Procurement Services and Chief Procurement Officer
> Direct: (904) 665-4103
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>
> -----Original Message-----
> From: Josh Sandler <Joshua.Sandler@ey.com>
> Sent: Wednesday, April 10, 2019 11:02 AM
> To: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>; Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>; Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>
> Cc: McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
> Subject: RE: EY CPA/A&P SOW Update
>
> [External Email - Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.]
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> Jenny,
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> We are working through them now. Based on the redlines we probably will have a need to discuss live. Once our legal folks do their run through by EOD or tomorrow, we will have a better idea of when we can set that call up. Will keep you informed.
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> Thanks,
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> Josh Sandler | Senior Manager | CISSP, CISA, CISM | Cybersecurity
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> Ernst & Young, LLP
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> 100 N Tryon St, Suite 3800, Charlotte, North Carolina 28202, United States of America
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> Cell: +1 765 404 8253 | Joshua.Sandler@ey.com
>
> Website: https://urldefense.proofpoint.com/v2/url?u=http-3A__www.ey.com&d=DwIGaQ&c=c0bxDqEgwAsdU6tOGkHaIQ&r=8ud4FBmIwXdjXYF8XKW7xg&m=C9pcXxYBg-JxHx0Cq6qNOsW27h_VMouITiY0TJo9vec&s=ZPT7rk0aj-DE7sOhOxKSoZ3aK9dP_tIiOiq_h4dCNSQ&e=
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> -----Original Message-----
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> From: McCollum, Jenny G. - Dir Procurement Services [mailto:gleejs@jea.com]
>
> Sent: Tuesday, April 9, 2019 11:12 PM
>
> To: Josh Sandler <Joshua.Sandler@ey.com>; Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>; Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>
>

> Cc: McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
>
> Subject: RE: EY CPA/A&P SOW Update
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> Josh,
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> Wanted to follow up to see if you were able to review the redlines submitted.
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> Thanks!
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> Jenny
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> -----Original Message-----
>
> From: Josh Sandler <Joshua.Sandler@ey.com>
>
> Sent: Friday, April 5, 2019 2:31 PM
>
> To: Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>; McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>; Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>
>
> Cc: McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
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> Subject: RE: EY CPA/A&P SOW Update
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> [External Email - Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email.]
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> Heather - thank you for sharing. We will review internally and be in touch.
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> Josh Sandler | Senior Manager | CISSP, CISA, CISM | Cybersecurity
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> Ernst & Young, LLP
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> 100 N Tryon St, Suite 3800, Charlotte, North Carolina 28202, United States of America
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> Cell: +1 765 404 8253 | Joshua.Sandler@ey.com
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> Website: https://urldefense.proofpoint.com/v2/url?u=http-3A__www.ey.com&d=DwIGaQ&c=c0bxDqEgwAsdU6tOGkHaIQ&r=8ud4FBmIwXdjXYF8XKW7xg&m=ClaAek2K1QF8UqQvvMcwzb-G6b3nV8htXBS8pLUXNro&s=6Wr3T0dAH8dy10BUyMu5Do6I8mwX5TcmrFuhiT9qLvs&e=
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> -----Original Message-----
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> From: Beard, Heather Burnett - Manager Procurement Contracts [mailto:bearhb@jea.com]
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> Sent: Friday, April 5, 2019 11:56 AM

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> To: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>; Joshua Theimer <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>
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> Cc: Josh Sandler <Joshua.Sandler@ey.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
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> Subject: RE: EY CPA/A&P SOW Update
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> Joshua,
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> Attached are JEA's redlines to the agreement. Please review and give me a call if we need to discuss any of the revisions.
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> Thanks,
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> Heather Beard
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> Manager, Procurement Contract Administration
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> (904) 665-7606
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> Cell (904) 238-6066
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> -----Original Message-----
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> From: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
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> Sent: Thursday, April 4, 2019 1:41 PM
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> To: 'Joshua Theimer' <joshua.theimer@ey.com>; Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>
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> Cc: Josh Sandler <Joshua.Sandler@ey.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
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> Subject: RE: EY CPA/A&P SOW Update
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> Thanks for the follow up. We will have a redline version to you tomorrow for review.
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> Thanks!
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> Jenny McCollum
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> Director of Procurement Services and Chief Procurement Officer
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> Direct: (904) 665-4103
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> -----Original Message-----
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> From: Joshua Theimer <joshua.theimer@ey.com>
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> Sent: Thursday, April 4, 2019 1:29 PM
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> To: Bossier, Steven M. - Director Risk Management Services <bosssm@jea.com>; McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
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> Cc: Josh Sandler <Joshua.Sandler@ey.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>; Beard, Heather Burnett - Manager Procurement Contracts <bearhb@jea.com>; Hodges, Lawsikia <LHodges@coj.net>
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> Subject: Re: EY CPA/A&P SOW Update
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> Just following up to see if there was anything from our end that was outstanding. If there is a revised date we should track to, please let me know. Thank you!
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> Joshua Theimer | Advisory | Cybersecurity
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> Ernst & Young LLP
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> Mobile: +1 336 756 7482 | Fax: +1 866 493 7947 | joshua.theimer@ey.com
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> On 4/1/19, 7:36 PM, "Bossier, Steven M. - Director Risk Management Services" <bosssm@jea.com> wrote:
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> Standing by.
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> Best Regards,
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> Steven M. Bossier
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> JEA
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> Director Risk Management Services
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> O: (904) 665-6019
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> M: (504) 390-5006
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> bosssm@jea.com
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>> On Apr 1, 2019, at 18:42, McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com> wrote:
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>> Thanks, Josh.
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>> I will send it over as soon as we have it ready. We are targeting Wednesday for have redlines for your review.
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>> Thanks,
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>> Jenny

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>> Jenny McCollum
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>> Director of Procurement Services and Chief Procurement Officer
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>> Direct: (904) 665-4103
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>> -----Original Message-----
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>> From: Joshua Theimer <joshua.theimer@ey.com>
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>> Sent: Monday, April 1, 2019 4:17 PM
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>> To: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
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>> Cc: Josh Sandler <Joshua.Sandler@ey.com>; McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>
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>> Subject: Re: EY CPA/A&P SOW Update
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>> Jenny,
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>> Josh is working internationally this week. I should be able to facilitate a conversation to review the T&Cs. Do you currently have a redline version I can refer to prior to a call later this week? Based on your comments/concerns, I can loop in the appropriate parties.
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>> Joshua Theimer | Advisory | Cybersecurity
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>> Ernst & Young LLP
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>> Mobile: +1 336 756 7482 | Fax: +1 866 493 7947 | joshua.theimer@ey.com
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>> From: McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
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>> Sent: Saturday, March 30, 2019 1:09 PM
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>> To: Josh Sandler; McCarthy, John P. - VP & Chief Supply Chain Officer; Beard, Heather Burnett - Manager Procurement Contracts
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>> Cc: Hobson, Ted E. - VP & Chief Compliance Officer
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>> Subject: Re: EY CPA/A&P SOW Update
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>> Josh, we will touch base early next week to work through the contract execution. We don't want to delay the start and work as quickly as possible to get everything sign, but we have a few things we would like redline for your review on the T&Cs. Is there
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>> anyone else we should loop in from your side that will also need to review when we send it next week?
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>> -------- Original message --------
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>> From: Josh Sandler <Joshua.Sandler@ey.com>
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>> Date: 3/29/19 2:04 PM (GMT-05:00)
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>> To: "McCarthy, John P. - VP & Chief Supply Chain Officer" <McCaJP@jea.com>, "McCollum, Jenny G. - Dir Procurement Services" <gleejs@jea.com>
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>> Cc: "Hobson, Ted E. - VP & Chief Compliance Officer" <HobsTE@jea.com>
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>> Subject: FW: EY CPA/A&P SOW Update
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>> John / Jenny,
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>> What do you need from me for next steps?
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>> So you are aware, we have some resources lined up with a tentative start date of 4/8/19 but those resources can be hard to keep committed until we can get a signed SOW. Wouldn't be a huge hurdle, but may just delay the start.
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>> Also wanted you all to be aware that I will be traveling internationally next week. I will still be working, albeit in a different time zone so responses may be delayed. I would be free for a quick touchpoint this afternoon

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>> though if that's necessary.
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>> Thanks for your support and help and looking forward to the work.
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>> Josh Sandler | Senior Manager | CISSP, CISA, CISM | Cybersecurity
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>> Joshua.Sandler@ey.com
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>> From: Hobson, Ted E. - VP & Chief Compliance Officer [mailto:HobsTE@jea.com]
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>> Sent: Wednesday, March 27, 2019 7:23 AM
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>> To: Josh Sandler <Joshua.Sandler@ey.com>
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>> Cc: McCarthy, John P. - VP & Chief Supply Chain Officer <McCaJP@jea.com>; McCollum, Jenny G. - Dir Procurement Services <gleejs@jea.com>
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>> Subject: RE: EY CPA/A&P SOW Update
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>> Yes. The board authorized staff to finalize and execute an agreement for the review. Someone from procurement will be contacting you shortly.
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>> Ted
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>> From: Josh Sandler <Joshua.Sandler@ey.com>
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>> Sent: Tuesday, March 26, 2019 4:36 PM
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>> To: Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>
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>> Cc: Selders, Steve G. - Interim VP & Chief Information Officer <seldsg@jea.com>
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>> Subject: RE: EY CPA/A&P SOW Update
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>> Hope all is well. Any news from the Board Meeting today?
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>> Thanks,
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>> Josh Sandler | Senior Manager | CISSP, CISA, CISM | Cybersecurity
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>> Joshua.Sandler@ey.com
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>> From: Josh Sandler
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>> Sent: Monday, March 25, 2019 1:49 PM
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>> To: Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>
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>> Cc: Selders, Steve G. - Interim VP & Chief Information Officer <seldsg@jea.com>; Joshua Theimer <joshua.theimer@ey.com>
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>> Subject: RE: EY CPA/A&P SOW Update
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>> Apologies for the relatively late notice, but we just noticed a few key paragraphs missing from the SOW I shot over to you. These paragraphs are normally included in the SOW of any A&P work we do, but were inadvertently omitted from this
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>> SOW.
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>> The SOW contains the new paragraphs on the bottom of page 4 through top of page 5. I have included them in the body of this e-mail for your easy reference. Please give me a call if this presents any challenges, but wanted to make sure
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>> you had the right version in-hand. I also used the opportunity to edit the timetable on page 5per our previous conversations.
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>> "You agree that the Services may include scanning, penetration, intrusion testing or related analysis of your information systems or enterprise ("Testing
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>> Services"), for which we may use intrusive or passive techniques and software tools, and you consent to our performance of Testing Services. You shall notify and obtain all necessary consents from your third-party service providers in connection with Testing
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>> Services, and you represent that the Testing Services are permitted under your agreements with such third-party service providers. Such notification shall describe that (i) the Testing Services may include scanning, penetration, intrusion testing or related
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>> analysis of your information systems whether by using intrusive or passive techniques and software tools; and (ii) the Testing Services may result in disruptions of and/or damage to information systems and the information and data contained therein.
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>> You understand that Testing Services may result in disruptions of and/or damage to your or a third party's information systems and/or the information and
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>> data contained therein, including, without limitation, denial of access to a legitimate system user, automatic shut-down of information systems caused by intrusion detection software or hardware, or failure of the information system. You are solely responsible
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>> for understanding the testing steps that are included in any Testing Services and for arranging alternative means of operation should such disruptions or failures occur. You are solely responsible for any damage caused by Testing Services. We shall have no
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>> responsibility or liability for, and you shall have no recourse, and shall bring no claim, against us, any other EY Firm, or any EY Person, in connection with or arising out of, any Testing Services, including with respect to any third-party claim against
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>> you related thereto.
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>> You shall indemnify, defend and hold harmless EY, the other EY Firms and all EY Persons from and against (i) all claims and causes of action, pending or
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>> threatened, of any kind (whether based in contract, tort or otherwise) by third parties (including your affiliates and any third party service providers) related to or arising out of Testing Services, and (ii) liabilities, losses, damages, costs and expenses
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>> (including, without limitation, reasonable outside attorneys' fees and the allocable costs of in-house) suffered or incurred by any of them related to or arising out of any such claims or causes of action."
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>> From: Hobson, Ted E. - VP & Chief Compliance Officer [mailto:HobsTE@jea.com]
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>> Sent: Thursday, March 21, 2019 4:12 PM
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>> To: Josh Sandler <Joshua.Sandler@ey.com>
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>> Cc: Selders, Steve G. - Interim VP & Chief Information Officer <seldsg@jea.com>
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>> Subject: RE: EY CPA/A&P SOW Update

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>> Josh, we are on the agenda for Tuesday, 3/26. Do not expect any problems. I think the schedule we discussed is still good.
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>> Ted
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>> From: Josh Sandler <Joshua.Sandler@ey.com>
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>> Sent: Monday, March 18, 2019 5:02 PM
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>> To: Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>
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>> Subject: RE: EY CPA/A&P SOW Update
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>> I left you a voicemail not too long ago. I am curious how the committee meeting went today. I know when we spoke about a month ago, our potential aggressive start date would have been 3/25 based on the OK from today's meeting. Wanted
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>> to know where we stand and whether or not a 3/25 start would be achievable (assuming good news from the meeting today).
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>> Shoot me a note or give me a call when you get a chance.
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>> Josh Sandler | Senior Manager | CISSP, CISA, CISM | Cybersecurity
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>> Joshua.Sandler@ey.com
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>> From: Hobson, Ted E. - VP & Chief Compliance Officer [mailto:HobsTE@jea.com]
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>> Sent: Friday, March 15, 2019 4:03 PM
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>> To: Josh Sandler <Joshua.Sandler@ey.com>
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>> Subject: RE: EY CPA/A&P SOW Update
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>> Thank you.
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>> Ted
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>> From: Josh Sandler <Joshua.Sandler@ey.com>
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>> Sent: Friday, March 15, 2019 3:50 PM
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>> To: Hobson, Ted E. - VP & Chief Compliance Officer <HobsTE@jea.com>
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>> Cc: John Di Santo <john.disanto@ey.com>; Joshua Theimer <joshua.theimer@ey.com>
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>> Subject: EY CPA/A&P SOW Update
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>> Per our quick phone call...
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>> To demonstrate our commitment to you and recognition of our current relationship, we have proposed including a $50k discount on the fees.
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>> I went ahead and updated the SOW with our discount included in the Fees section. Please find attached for your reference.
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>> Let me know if you have any questions or concerns prior to the F&AC meeting on Monday. Thanks and hope you have a good weekend!
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